

# A fresh look at **CPTED**

**Essential elements of safer places**

Are you looking for a practical, cost effective approach  
to Crime & Security Problems?

**Then don't miss this outstanding 3 Day Workshop!**

During this information packed workshop  
you will learn about CPTED Applications Including:-  
Commercial & Retail, Institutional, Residential & Transportation;  
CPTED Research & Development, Concepts & Strategies;  
Crime Prevention Approaches; Crime Risk Management;  
Crime Prevention Lighting; and Site Assessment Techniques.

**Places are limited! Register Now!**

**9-11 February 2010**

**Hamilton**

**New Zealand**

**8-10 March 2010**

**Brisbane, QLD**

**Australia**



**International Security Management & Crime Prevention Institute**  
Phone (07) 3380 4688 [Int+61-7-3380 4688] Email [ismcpi@ismcpi.org](mailto:ismcpi@ismcpi.org)

## Introduction

The term Crime Prevention Through Environmental Design was coined by Dr. C. Ray Jeffrey in the early 1970's, with Dr. Jeffrey drawing on the work of Jane Jacobs and others to set the framework for his new approach to reducing the fear and incidence of crime. Since that time, CPTED and its more academic cousin, Environmental Criminology, have been the subject of much attention around the world. Nevertheless, CPTED is still being 'discovered' for the first time by many professionals.

*"CPTED is the proper design and effective use of the built environment that can lead to a reduction in the form and incidence of crime and improvement in the quality of life."* Dr. C. Ray Jeffrey, 1971

Like most situational crime prevention strategies, CPTED has as one of its primary aims to reduce the opportunity for specific crimes to occur. Where CPTED differs from traditional target hardening strategies is that the techniques employed seek to use environmental factors to affect not only physical aspects but also the perceptions of users of a given space.

Drawing heavily on behavioural psychology, CPTED concepts and strategies take advantage of the relationships which exist between people and their environments. The way we react to an environment is more often than not determined by the cues we are picking up from that environment. Those things which make normal or legitimate users of a space feel safe (such as good lighting), make abnormal or illegitimate users of the same space feel unsafe in pursuing undesirable behaviours (such as stealing from motor vehicles).

In practice, CPTED principles can be, and are, used in a wide range of contexts, from social planning through to urban design; from community safety to specific security risk management applications.

This workshop offers a comprehensive introduction to CPTED theory and its application to everyday problems.

## 10 Great reasons to attend this workshop

1. Benefit from a highly experienced workshop facilitator, who has both the practical experience and theoretical base to maximise the opportunity for you to learn.
2. This is a great opportunity to increase your knowledge, enhance your skills, and obtain the certificate to attest to your capabilities.
3. Use this workshop to stimulate your staff to build, modify, and refine your crime prevention and security strategies.
4. You will be able to immediately apply information from the workshop to improve the cost effectiveness of your current approaches.
5. On a display table you will have access to a reference library of security management and crime prevention materials.
6. As soon as you register you will be invited to supply questions you would like answered during the workshop.
7. This is a unique opportunity to discuss common problems with other like minded professionals.
8. You will fully understand the fundamental principles of CPTED.
9. You will learn how to apply the CPTED concepts and strategies learned for the direct benefit of your organisation.
10. You will conduct your own CPTED review of a site, documenting your findings and making recommendations to improve the design and management of a given space.



*This street design creates a space shared by pedestrians, cyclists and vehicles, which provides natural access control and enhances perceptions of safety.*

## 10 Outcomes of the workshop

1. You will learn how the design and use of the physical environment affects human behaviour and ultimately, the quality of life.
2. You will become adept at questioning everything, no matter how trivial an issue may seem.
3. You will understand the benefits of learning the language of the other professionals with whom you have to deal.
4. You will learn nine basic space management and design strategies used in CPTED.
5. The implications of aesthetics, environmental cues and territorial behaviour will become second nature.
6. You will learn the 3-D approach to assessing proposed and existing site and building plans.
7. You will be trained how to assess the likely impact of light and colour in a particular situation.
8. You will learn how CPTED concepts and strategies have been used in a variety of settings, including retail, schools, universities, housing developments, pedestrian malls, shopping centres, sports facilities, and at major events.
9. You will consider the implications of different designs on the fear of crime.
10. You will learn techniques to improve productivity by employing CPTED concepts.



## Typical questions you will have answered

- ➡ What is Crime Prevention Through Environmental Design (CPTED) and how does it differ from traditional approaches to crime and loss control?
- ➡ Do CPTED concepts conflict with building code requirements for safety and accessibility for those with a physical disability?
- ➡ Is there really a relationship between the design and use of space and the opportunity for crime?
- ➡ How does the design and use of space affect the behaviour of those who use it?
- ➡ Will aesthetics and appearance need to be sacrificed in order to apply CPTED concepts and strategies?
- ➡ What are the optimum heights for tree foliage and shrubbery?
- ➡ How can different types of lighting have detrimental and beneficial effects on crime?
- ➡ How can car parks be designed to create a safer environment?
- ➡ When should CPTED issues be considered in planning?
- ➡ How can CPTED concepts be applied to interior design?
- ➡ How does the CPTED concept differ from the contemporary approaches to procedural and physical security?
- ➡ What is 2nd Generation CPTED?
- ➡ How can CPTED concepts improve productivity?
- ➡ How can CPTED concepts and strategies be used to help reduce or eliminate losses in retail businesses?
- ➡ What CPTED techniques can be used to reduce the fear of crime?

*Pedestrian scale lighting does not provide consistent levels of illuminance on the vertical plane, creating shadows and pools of darkness thereby increasing perceptions of isolation and fear.*

## CPTED Workshop Participants

This workshop is of practical benefit for participants from a wide range of backgrounds and professional disciplines, including:-

- ▶▶ Academics
- ▶▶ Architects
- ▶▶ Community Crime Prevention Officers
- ▶▶ Elected representatives (local government)
- ▶▶ Engineers
- ▶▶ Insurance advisors
- ▶▶ Maintenance Supervisors
- ▶▶ Military & defence personnel
- ▶▶ Planners
- ▶▶ Police
- ▶▶ Property Managers
- ▶▶ Security managers
- ▶▶ Security officers
- ▶▶ Security consultants
- ▶▶ Trainers
- ▶▶ Urban designers

## CPTED Level 1 Workshop Program

Tuesday - Day 1	
08:00	Arrival coffee / tea
08:30	Welcome & Introductions Interpretation & Implementation
10:00	Morning Tea
10:20	Crime Prevention Approaches Situational Crime Prevention
12:00	Lunch
13:00	CPTED Key Terms & Concepts
14:30	Afternoon Tea
14:50	CPTED Key Terms & Concepts (Continued)
16:00	End of Day 1

Wednesday - Day 2	
08:00	Arrival coffee / tea
08:30	Access Control Surveillance
10:00	Morning Tea
10:20	Layout & Orientation Use, users and user reactions
12:00	Lunch
13:00	Territorial Reinforcement Space Management
14:30	Afternoon Tea
14:50	Parallel Strategies
16:00	End of Day 2

Thursday - Day 3	
08:00	Arrival coffee / tea
08:30	An integrated approach to crime prevention Site Assessment Techniques
10:00	Morning Tea
10:20	Exercise / Report Preparation
12:00	Lunch
13:00	Exercise / Report Preparation
14:30	Afternoon Tea
14:50	Report Preparation / Discussion Certificate Presentation
16:00	Workshop Close

## What to Bring / Checklist

- ➔ Send any special questions you would like addressed during the workshop at least 1 week prior (ismcpi@ismcpi.org)
- ➔ Ensure you let us know of any special dietary or other requirements
- ➔ Book any accommodation required. It is recommended that if you are travelling to the workshop, you aim to arrive the afternoon of the day prior to start of the program.
- ➔ Registration is open from 8am and the first session will commence promptly at 8:30am on each day of the program.

## Packing List

- ➔ Casual clothes for attending the workshop / Business attire for site visits & presentations
- ➔ Wet weather gear (most likely won't be needed, but just in case it rains during the site review exercise)
- ➔ Walking shoes / business shoes
- ➔ Hat, for sun protection during the site review exercise
- ➔ Digital camera / Notebook computer for syndicate exercises (camera is handy to capture memorable moments as well)



### CPTED in Practice

*Removable bollards and changes in surface treatments enhances natural access control and territorial reinforcement. Restricting vehicular access enhances pedestrian safety.*

## Workshop Facilitator - Mr Rick Draper

Rick Draper is Managing Director and Principal Advisor with Amtac Professional Services Pty Ltd, an independent security and crime prevention consulting practice. Rick has been involved with crime prevention and security for twenty years and has project experience in Australia, New Zealand, Papua New Guinea, Asia and Canada.

Rick received his initial CPTED training in the early 1990s under the tutelage of the well known and respected CPTED practitioner and author, Tim Crowe. These practical insights have been complemented by formal studies in crime prevention through Griffith University

In 1995, Rick was part of a team that conducted what was at the time the largest single CPTED review project ever undertaken in Australia. The project team reviewed 169 public transport locations and their immediate environs, addressing environmental design and use issues which impacted upon the incidence and the fear of crime, including factors influencing the application of physical and electronic security measures. Since that time he has conducted numerous CPTED audits and provided advice to a wide range of clients in a variety of settings, including university campuses, health care facilities, retail, public transport, office buildings, car parks, schools, local and state government facilities, and public spaces.

Rick is a Director of the International CPTED Association (ICA). He has written and presented numerous papers and articles on a diverse range of topics in the areas of crime prevention and security, including authoring chapters for the third and fourth editions of the Handbook of Loss Prevention and Crime Prevention.

Rick is an Adjunct Senior Lecturer in Security Management and Crime Prevention in the School of Criminology and Criminal Justice at Griffith University in Queensland. He has been the principal facilitator for this CPTED workshop since 1995.

### To Contact Rick:

Phone: 61 07 3380 4600

Mobile: 61 0411 595 830

Email: Rick.Draper@ismcpi.org



## Workshop Facilitator - Mr Tony Lake

Tony Lake has recently joined the team at Amtac Professional Services as a Senior Security & Crime Prevention Advisor.

Tony was a member of the Queensland Police Service (QPS) for more than 30 years. He was attached to the Office of the Commissioner where he developed CPTED Guidelines for the State of Queensland and CPTED policy and training for the QPS. Until 1990, he was an operational police officer serving in various parts of Queensland. In 1990, Tony was promoted to the rank of Inspector and was one of three officers tasked with the implementation of community policing in Queensland.

In the early 1990s he was a member of the project team formed to develop the 'Police Beat' Shopfront Program and was responsible for the development of the school based policing program for Queensland. During that time he introduced Crime Prevention Through Environmental Design (CPTED) to the QPS.

Tony is a Director of the International CPTED Association (ICA). He chaired the organising committee for both the 6th and 9th ICA CPTED Conferences held in Brisbane in 2001 and 2004, and co-authored and presented a paper at CPTED-2005 in Chile.

Tony has delivered presentations on CPTED at the International Policing Conference, Illuminating Engineers Society of Australia & New Zealand, NZ Ministry of Justice and the Local Government New Zealand Community Safety Conference, and workshops for organisations such as Christchurch, Auckland, North Shore, Papakura, Porirua and Selwyn City and District Councils, Community Patrols NZ, Neighbourhood Support NZ and New Zealand Police. He has assisted with the development of CPTED solutions for problem areas in Napier, Turangi, North Shore, Christchurch, Porirua and Rolleston.

### To Contact Tony:

Phone: 61 07 3380 4600

Mobile: 61 0413 614 665

Email: Tony.Lake@ismcpi.org



## Workshop Venues

### **New Zealand - Hamilton** **9-11 February, 2010**

**Novotel Tainui Hamilton**  
7 Alma Street 2001 Hamilton  
<http://www.accorhotels.com>  
Phone : +64 78381366  
Email [h2159@accor.com](mailto:h2159@accor.com)

### **Australia - Brisbane, QLD** **8-10 March, 2010**

**Mercure Hotel - Wills Room**  
85-87 North Quay Brisbane QLD 4000  
<http://www.mercurebrisbane.com.au>  
Phone Toll free (within Australia): 1300 65 65 65

Please contact the venues in relation to accommodation.

## Future ISMCPI Events

Mark these future events in you diary now.

### **CPTED Advanced Workshop**

#### **New Zealand - Hamilton** **16-18 February, 2010**

**Novotel Tainui Hamilton, 7 Alma Street Hamilton**

#### **Australia - Brisbane, QLD** **23-25 March, 2010**

**Mercure Hotel, 85-87 North Quay Brisbane QLD 4000**

### **CPTED Inhouse Workshop**

We can tailor a CPTED workshop for your company.  
Contact us for further details.

Email: [ismcpi@ismcpi.org](mailto:ismcpi@ismcpi.org) Ph: +61 07 3380 4688



*This public space features good natural surveillance supported by appropriate signage, CCTV, lighting and maintenance.*

*ISM CPI is serious about ensuring that its professional development programs not only meet, but regularly exceed the expectation of our clients. Below are some of the comments made by participants at programs in the past.*

*"Excellent to see how theory could be applied to practical reserve maintenance situations."  
Mike Kwant, Reserves Engineer, Selwyn District Council, New Zealand*

*"This workshop is a must for all law enforcement officers, gardeners and maintenance staff. The workshop is highly recommended for local council staff who have anything to do with planning, building and development"  
Kerry Angilley, Manager Protective Services, Queensland Health*

*"A very well presented course that gives participants excellent knowledge to bring crime prevention to the forefront. Excellent reference materials and good humour thrown in to keep us on our toes."  
Edward Stanmore, Constable, Australian Federal Police*

*"From a policing point of view, this course was an eye opener and has certainly aided in broadening my own perceptions in crime prevention solutions."  
Mark Wirihana, Intelligence Officer, New Zealand Police*

*"CPTED is a must for all organisations involved with public safety."  
Austin Chin, Neighbourhood Watch, Northern Territory*

*"Extremely interesting subject, presented in a lively and entertaining manner, inspires me to attend the advanced course."  
Debbi Tronc, District Crime Prevention Coordinator, Queensland Police*

*"Reinforced old concepts and introduced new ones. Good presentation, especially given the participants came from such diverse backgrounds."  
John Gower, Councillor, Hamilton City Council, New Zealand*

*"It will change your life!"  
Tracey Jaffrey, Queensland Health*



*Murals are an indication of ownership in the community and are effective as a defence against graffiti*

# ISMCPi Event Registration Form

## Five easy ways to register:

**By phone**  
61 (0) 7 3380 4688



**By fax**  
61 (0) 7 3380 4699



**By email**  
ismcpi@ismcpi.org



**By post**  
ISMCPi  
PO Box 222 Browns  
Plains QLD 4118  
Australia



**Or online**  
www.ismcpi.org



## CPTED Level 1 Workshop: *Please select the city where you will be attending the workshop.*

◇ **Hamilton: 9-11 February 2010**  
Novotel Tainui Hamilton 7 Alma Street 2001 Hamilton  
Ph: +64 7 8381366 E-mail: h2159@accor.com

◇ **Brisbane: 8-10 March 2010**  
Mercure Hotel North Quay Brisbane QLD 4000  
Ph: +61 (0)7 32372300 E-mail: H1750-RE02@accor.



## Visit us online for more workshop details.

### Registration Options - Book your place today

- ◇ Single Registration - AU\$990\*
- ◇ Multiple Registration - AU\$924\* per person for groups of 2 or more.

Registration includes workbook, resource book, reference card & CD, morning & afternoon tea, and lunch each day.

\*GST included in fees where applicable.

## Registration Details:

Last Name:		Title:	
First Name:			
Organisation:			
Position:			
Postal Address:			
State:		Postcode:	
Phone:		Fax:	
Email:			
Special Dietary Requirements:			
Preferred Name for Nametag:			
Name to appear on Certificate:			
Invoice my company. Attention:			
Purchase Order Number:			
Voucher Code:			

## Payment Details: *(Please select one option below)*

**EFT Please credit:** BSB 084 - 004 Account # 457 043 991

National Australia Bank, Acacia Ridge QLD 4110 Australia

Please include your invoice number in the reference field.

**Cheque enclosed payable to ISMCPI:**

Cheque Amount:

Cheque Number:

**Charge my credit card:** We accept Visa, Mastercard, Diners & Amex

Please circle the card type above.

Amount:

Card Number:

Expiry:

Card Security ID:

Cardholders Name:

Signature:

## Registration Information

Upon receipt of your registration we will send you confirmation and a Tax Invoice. The registration fee includes GST where applicable. All travel expenses are to be met separately by event participants. Registration payment must be received in Australian dollars prior to commencement of the event. Delegates are responsible for their own travel arrangements and accommodation.

## Cancellation Policy

If you are unable to attend you are welcome to send a substitute. Alternatively, a full refund, less \$100 (inc GST where applicable), will be made for cancellations received in writing (letter, fax, email) up to 10 days prior to an event. We are sorry that no refunds can be made less than 10 days before an event. For any event cancelled by ISMCPI registration fees will be fully refunded.

## Privacy Policy

ISMCPi do not share or sell your registration information. Our privacy policy is available in full on our website at [www.ismcpi.org](http://www.ismcpi.org)

## Program

ISMCPi reserves the right to alter the program, venue and/or the speakers.

## International Security Management & Crime Prevention Institute.

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